

TURNDOWN ATTENDANT

As a Turndown Room Attendant your main responsibilities would be covering the evening service of all rooms, whether this is only the basic turndown service or a full service. The hours worked would approximately be between 4-6 hours per day.

Corinthia Hotel London combines contemporary flair with traditional grandeur. Situated in the cultural heart of the capital, the hotel features beautiful rooms including 24-hour flexible check-in/check-out, elegant restaurants and bars and the largest, most breathtaking spa in London.

London's most exciting luxury 5* hotel opened its doors in spring 2011 and offers exceptional opportunities for individuals who are professional craftspeople in their chosen career and we are seeking this pivotal role within our expanding Housekeeping team.

Providing individual service with precision and empathy for our guests you will be the heart and soul of this iconic 21st Century Grand Hotel. Our culture is strong, vibrant and distinctive. Our talent development opportunities are excellent and ongoing as our company and brand evolves.

Our iconic hotel lies at the heart of the capital. Facing the River Thames, it is within easy walking distance of the Houses of Parliament, Westminster Abbey, Trafalgar Square, the National Gallery and the London Eye. A short stroll will take you to Buckingham Palace, West End theatres, Covent Garden, Piccadilly Circus and the grand shopping thoroughfares of Regent Street and Bond Street.

Corinthia Hotel London features 294 beautiful bedrooms, including 36 suites and 7 stunning penthouse suites and some of the most interesting and happening food and beverage destinations in London.

Scope and Purpose

As a Turndown Room Attendant you will be reporting to the Executive Housekeeper and work very closely with our Housekeeping Supervisors. As a Turndown Room Attendant you will be key to ensuring our guests stay is comfortable and enjoyable by creating the impression they are the first guest to have stayed as well as creating a welcome when guests return to their rooms. As a Turndown Room Attendant you will also service all late requests as well as late check-out rooms in order to prepare them for the new arrivals.

Entry Requirements

We are looking for Turndown Room Attendants that understand what it takes to be the best and preferably with proven success in a similar environment. If you are a team player, keen to learn with a desire to excel, and have outstanding interpersonal and communication skills please do apply.

Skills & Knowledge

- Exceptional customer care skills
- Proven leadership skills
- Empathy for your colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality
- Confidence & professionalism in dealing with high profile clients

Benefits

- 20 paid holidays per annum (plus bank/public holidays)
- Complimentary dry cleaning of business attire/uniform
- Discounted Salon, Spa, Food and Beverage and accommodation rates – in London and across our Corinthia Hotel International portfolio
- Complimentary meals on duty
- Professional learning and development programs
- Intra & intercompany transfer opportunities (subject to service & performance)
- Stakeholder pension entitlement
- Season ticket loan
- An hourly rate of £7.92 per hour

Eligibility

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.

To be considered for the Turndown Room Attendant role please click 'apply' to be directed to our website to complete the online questionnaire. This will take approximately 10 minutes and ensure your details are fully registered with Corinthia Hotel London Recruitment Team.